

Important Notice (Popup)

As per the **2018 Supreme Court Order**, direct online sale of firecrackers is prohibited in India.

Vaishnavi Crackers Sivakasi operates as an **enquiry-based platform**. Please add your preferred products to the cart and submit your enquiry. Our team will contact you via **WhatsApp or phone** to confirm product availability, pricing, and order details.

We are a **Licensed, GST Registered, and Legally Compliant** fireworks business. All products are stored and dispatched in accordance with the applicable **Explosives Act, Rules, and Safety Regulations**, through **authorized transport service providers** only.

License No.: _____

GSTIN: _____

ABOUT US

From a Fireworker's Family to a Trusted Fireworks Brand – VAISHNAVI

We come from a family of fireworkers, and fireworks have always been a big part of our life. What started as a small journey during our college days—acting as a crackers agent—soon turned into a passion.

After college, we took our first big step by renting a small crackers shop. With hard work, dedication, and love for what we do, we slowly built our own brand – Vaishnavi. Today, we are proud to say that Vaishnavi has grown into one of the leading wholesale fancy fireworks manufacturers and dealers in Tamil Nadu and across 15 states in India.

With over 10 years of experience in this field, we focus on providing top-quality fireworks that are safe, exciting, and joyful. Every spark, every blast, is a result of our commitment to quality and tradition.

We offer a wide range of fireworks products such as Sparklers, Ground Chakkars, Twinkling Stars, Rockets, Flower Pots, Pencils, Atom Bombs, Colour Matches, and other Fancy Items. We also provide fireworks gift box ranges at competitive prices.

We warmly welcome you to be a part of the Vaishnavi family – let's celebrate with sparkle and happiness!

Terms & Conditions

At Vaishnavi Crackers, we believe in honest service and clear communication. Here's everything you need to know before placing your order :

Product Information

we aim to provide clear and accurate information about our products. While we try to keep all descriptions and images up to date, some differences may occur.

- Product brand names may vary depending on stock availability, but the function and quality remain the same. Occasionally, product names might differ from one brand to another, though the product itself will work similarly.

If you have any questions before placing your order, please contact our support team. We're here to help!

Ordering & Payment

Due to **government restrictions**, **payment options are NOT available directly on our website.**

- All orders placed on our website are subject to confirmation and acceptance by our team.
- After placing your order, you will receive an **invoice via WhatsApp**.
- You can complete the payment using:
 - **UPI (Google Pay, PhonePe, Paytm, etc.)**
 - **Bank Account Transfer**

 **Cash on Delivery (COD) is NOT available.**

 Orders are confirmed **only after payment is completed.**

Order Modifications

Once your order is placed, it **cannot be edited or changed online.**

If needed, please **contact our team quickly** to make changes manually.

Delivery & Shipping

- We deliver across **All over india.**
- Tamil Nadu customers: **Place your order at least 2 week before Diwali.**
- Bangalore , Kerala ,Puducherry , Andhra - **Place orders at least 20 days before diwali.**
- Other states: **Place orders at least 1 month in advance.**
- Delivery is arranged through **transport services only** like lorry service / parcel service .(not courier).
Delivery charges apply based on your location.
- Only **chit scheme customers** (10 & 9-month plans) are eligible for **free transportation.**
- We dispatch orders within **3–5 business days** after full payment.

Product Safety

We care about your safety!

Please read the **Do's & Don'ts** section on our website before using crackers.

If crackers are **mishandled**, **we cannot be held responsible** for any accidents or damage.

Privacy Policy

We respect your privacy and are committed to protecting your personal information.

- When you place an order, we collect information such as your **name, address, email, phone number**, and **payment details**.

We use this information to:

- Process your order
- Deliver safely
- Improve our service
- Send you festive offers (only if you choose to receive them)

 We **never sell or share** your information with anyone.

Refund Policy

We take care in packing and delivering your orders. However, if you receive a **damaged or defective (collapsed)** product:

1. Contact us **within 1 day of delivery**.
2. **Unboxing video (from opening to end)** is **mandatory** for refund or replacement claims
3. We will review the issue and **respond within 3 working days** to take appropriate action.

Cancellation Policy

Want to cancel? No problem!

- You can cancel your order **within 5 hours of payment confirmation**.
- After that, your order may already be in processing or dispatched, and cancellation will not be possible.

To cancel, simply reach out via **WhatsApp or phone**.

If a product is unavailable or there's a pricing issue,

We will first discuss with you before making any changes to your order.

At Vaishnavi Crackers, every spark is a promise of joy, trust, and celebration.

Need help? Just send us a message on WhatsApp — we're happy to assist!